

**THE REGULATIONS OF THE PROGRAM
„GUARANTEE OF SATISFACTION”**

You get 14 days for testing your machine.
If you are not satisfied with the machine,
we will give you money back.

ORGANIZER

Proxta s.c. Andrzej Tokarz, Krystian Kowalik
website klinikaplyt.pl or repair-disc.com
33-300 Nowy Sącz
ul. Zielona 34

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of the program "Guarantee of Satisfaction"**

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I. GENERAL PROVISIONS

§ 1

[The organizer]

The owner of the program "Guarantee of Satisfaction" is Proxta s.c. Andrzej Tokarz, Krystian Kowalik, Podhalaska 27a 33-300 Nowy Sacz, which is called "organizer" in the further part of this regulations.

§ 2

[The target of the program]

This program should enable our clients to buy the high quality products and ensure our clients that they can give back their products when they are not satisfied with their usage. Thanks to some information from the purchasers the organizer is able to manufacture better products in the future. The clients get a lot of information about the newest products manufactured by the organizer.

§ 3

[The range of the program]

The program "Guarantee of Satisfaction" includes the products offered on the websites: klinikaplyt.pl and repair-disc.com such as: professional disc repair machines manufactured by Azuradisc Inc., Suoya Science&Technology, Disc Go Tech, Venmill Industries.

The program "Guarantee of Satisfaction" does not include any accesories to the products covered by the program "Guarantee of Satisfaction" and other products offered on websites: klinikaplyt.pl or repair-disc.com which were bought with the products covered by the program "Guarantee of Satisfaction". Under the product covered by the program "Guarantee of Satisfaction" we understand: the main product (for example: disc repair machine The Uno(produced by Azuradisc Inc.) with supplies and accesories(eg. Cartridge 4.0 1x, Disc's cleaning liquid Azuradisc, Azuradisc Logo Micro Fiber Cloth which are sold with a starter kit).

§ 4

[The right to change the range of the program]

Only the organizer has the right to change the range of the program "Guarantee of Satisfaction". The organizer can add some other products which are in his offer to the program "Guarantee of Satisfaction".

§ 5

[The purchaser's right to return of the products]

The program "Guarantee of Satisfaction" should increase clients' confidence in the products offered by Proxta s.c. on websites klinikaplyt.pl and repair-disc.com. The company Proxta is aware of the fact that the products included in the offer are not very famous and the clients might not know them (how the machine works, effectiveness, usability), for this reason the company gives the opportunity for testing the machine. If there are some distinct differences between the descriptions of these products in materials published by Proxta s.c., the client has the right to give back the machine during 14 days(time is counted from the date of buying). The program "Guarantee of Satisfaction" concerns only the operation of the products, not their appearance, weight, repair service, costs of supplies to these machines, speed, handling qualities and loudness of the working of this machine. The program "Guarantee of Satisfaction" should familiarize the clients with the quality and results of regeneration of the scratches on the discs and the clients can check if the machine repairs these scratches according to the descriptions published by Proxta s.c. in information brochures, on websites etc.

The organizer ensures high quality of offered products described in §3 of this regulations and the right to return of the products if the buyer is not satisfied with their usage, according to the further provisions of this regulations.

§ 6

[Who can take part in the program "Guarantee of Satisfaction"]

The purchaser is a person, who has bought one of the offered products described in §3 of this regulations directly from the company Proxta s.c. or in online shops klinikaplyt.pl and repair-disc.com.

§ 7

[The purchaser can not take part in any other trade promotions]

The purchaser could not take part in any contests, lotteries and the organizers' loyalty programs connected with the products he has bought if he benefited from his right to return of the products described in §5 of this regulations. It means that the buyer loses his right to awards, discounts and other benefits which he got during the contest etc.

§ 8

[Necessity of informing the organizer]

If the buyer wants to take part in the contest, lottery or loyalty program which are connected with the products he has bought, but then he decided to benefit from his right described in §5, he is obligated to inform the organizer about his decision when he was granted with awards, discounts and other benefits within the confines of this contest, lottery or loyalty program.

§ 9

[Necessity of return of all awards, discounts and other benefits]

The buyer is obligated to give back all awards, discounts and other benefits which he got within the confines of the situation described in §8. This obligation exists as well when the buyer decided to benefit from his right described in §5 when he has just got the award or some other benefits.

II. RESTRICTIONS ON PARTICIPATION IN THE PROGRAM "GUARANTEE OF SATISFACTION"

§ 10

[Restrictions on the purchaser's rights to take part in the program]

The buyer can only once give back the same sort of the product. All products, which can be given back, were described in §3 of this regulations. If the buyer gave back earlier the products within the confines of the program "Guarantee of Satisfaction" he can not give back the same sort of the product once again in the current edition of the program "Guarantee of Satisfaction".

§ 11

[Acquired technical defects of goods]

The purchaser can not benefit from his rights to return of the products described in §5 of this regulations, if he is not satisfied with the usage of these products but the product was damaged after he has bought it and it was caused:

- by accident (too high temperature etc.);
- not using the machine according to the instruction manual or using it in bad environmental conditions (excessive humidity etc.);
- repairing of the disc by an incompetent person;
- wear of supplies and accesories to the machine (eg. batteries);
- using the machine with other products which were not accepted by the organizer.

§ 12

[The guarantee of the technical efficiency of the product]

Even if the buyer benefited from his rights to the guarantee of the technical efficiency of the product and from the rules about incompatibility between the goods and the contract he can benefit from his rights to return of the products (in circumstances described in §5 of this regulations).

§ 13

[Participation in other trade promotions]

The purchaser ,who decided to take part in the contests, lotteries and loyalty programs described in §3, does not lose his rights described in §5 of this regulations. But in this case he should do everything according to the rules described in §7,8,9.

§ 14

[Other provisions]

The rules of the lotteries, contest and loyalty programs prepared by the organizer can be solved in some other ways than it was described in §12 of this regulations.

III. WARRANTY PROCEDURE

§ 15

[Time of purchase of goods]

If the buyer wants to take part in the program "Guarantee of Satisfaction", he has to buy one of the offered products described in §3 of this regulations.

§ 16

[The day of purchase of goods]

The day of purchase of goods is a day when the buyer made the payment for the products.

§ 17

[The date and place of giving back of goods]

If the buyer wants to benefit from his rights described in §5 of this regulations, he is obligated to send to the organizer the product in 14 days (time is counted from the date of receiving of our delivery) but the most important is the date when the product was sent us. Our address:

Proxta s.c

ul. Zielona 34

33-300 Nowy Sącz

with a note: I want to benefit from the program "Guarantee of Satisfaction"

§ 18

[Due date - details]

Time of repairing, exchanging of the products or other services made within the confines of the guarantee of technical efficiency of the product is not added to due date specified in §16.

§ 19

[The condition of the returned products]

The product should be sent in an original packaging with all supplies and accessories to this product which the buyer received with a starter kit. The buyer is obligated to send the confirmation of buying or its copy. The product should be in working order not damaged. If there are some technical faults, the product will be repaired within confines of the standard warranty and the product can not be given back.

§ 20

[The description of the reason of return]

The buyer is obligated to include the description of his reservations about the product and the reason of return of the products. The organizer can refuse the return of the products if the cause described by the buyer is not according to the regulations of the program or if the technical condition of the product is different as it was required in §19 (the organizer does not take any responsibility for damages caused during the transportation to the seat of the organizer described in §17 of this regulations).

§ 21

[The lacking description of the reason of return- consequences]

If the purchaser does not enclose the description of his reservations about the product required in §20, he loses his rights described in §5 of this regulations. In this case the product will sent back to the purchaser at his expense.

§ 22

[Shipping costs of returned goods]

The product will be sent to the seat of the organizer at buyer's expense.

§ 23

[Money refund]

The organizer gives back the buyer his money, but this amount will be reduced because of supplies used within the confines of testing of the product. The amount will be reduced according to the prices in the day of return included in price lists published by Proxta s.c.

§ 24

[The way of return of money]

If the buyer wants to benefit from his right described in §5, he can choose the way of return of his money - the number of the bank account or money order on address. There are no other possibilities.

§ 25

[The aim of collecting of information about reasons of return]

If the buyer made the description of the reason of return described in §20 of this regulations, the information included in this description will be used by the organizer in order to manufacture better products according to the needs of consumers in the future.

§ 26

[No acceptance of return]

If the buyer sends the products with defects or not according to the rules of this regulations, the product will be sent back to the buyer at his expense. If the product is not in working order what is caused by technical malfunction discovered after sale of the product, the product can not be returned but it will be repaired within the confines of standard warranty.

§ 27

[The organizer does not take any responsibility for carelessness of supplier]

The organizer does not take any responsibility for the products returned within the confines of the program "guarantee of satisfaction" which were lost or damaged while transportation them from the organizer to the buyer for example: when the post office lost them, damage of the product. In this case the buyer should hold a grudge against the supplier for the damage.

§ 28

[The organizer does not take any responsibility for carelessness of the buyer]

The organizer does not take any responsibility for return of money on incorrect number of the bank account or address which the buyer gave. In this case the buyer can not give back his products.

IV. PROTECTION OF PERSONAL DETAILS

§ 29

[The Act on protection of personal details]

The organizer will do his best to protect personal details of the purchaser.

§ 30

[Consent for personal data processing]

Personal datas of purchaser can be collected and processed only with his consent and only for marketing needs of the organizer. The data collected in this way can not be made available to other people.

§ 31

[The right of access to personal details]

The buyer, whose personal details are kept by the organizer within the confines of the current program, has access to his personal details and can require removal them. But this request will cause that the buyer can not take part in the program "Guarantee of Satisfaction" any more.

§ 32

[Removal personal details]

Personal details of the participants of the program and their representatives will be deleted and damaged by the organizer if they are not useful and needed any more.

§ 33

[Responsibility for personal details]

Even though the organizer of the program promised to do his best within the confines of protection of personal details of participants and their representatives, he does not take any responsibility for damages to this extent which came into being because of incorrect operation of technical devices and incorrect Software.

V. FINAL PROVISIONS

§ 34

[Changes in this regulations]

The company Proxta s.c. Andrzej Tokarz, Krystian Kowalik ul Podhalańska 27a 33-300 Nowy Sącz has the right to change the provisions of this regulations in any time.

§ 35

[The right to the final interpretation of this regulations]

In case if there are some doubts of usage of this regulations, only the organizer has the right to interpretation his final decisions. If the purchaser has a doubt how to use this regulations he can ask the organizer for explaining in any time.

§ 36

[The new version of this regulations - where can you get it?]

If there are some changes of this regulations you can get the new version on the websites : klinikaplyt.pl or repair-disc.com

While buying the products covered by the "Guarantee of Satisfaction" in the organizer's online shops , the purchaser is obligated to accept terms&conditions of this regulations. His acceptance means that the purchaser is familiar with the terms&conditions of the program and he accepts them. The procedure of buying without acceptance of this regulations is technically impossible. If the purchaser does not want to benefit from the program "Guarantee of Satisfaction", the acceptance of the terms&conditions of the program is not lawfully binding and the purchaser is not obligated to inform the organizer that he does not want to benefit from the program. This regulations is available with all products and you can find it on the websites of the organizer.

§ 37

[Contact with the participants of the program]

More information about the program "Guarantee of Satisfaction" is available on websites klinikaplyt.pl and repair-disc.com. All purchasers, who benefit from this program, can through these websites contact us and ask about the program "Guarantee of Satisfaction", this regulations and the products offered by the organizer.

VI. FORM (RETURN OF THE PRODUCTS)

First name:

Surname:

Date of birth

Phone number:

Address:

.....

Money refund: postal order/ bank transfer (unnecessary - cross out)

Depending on your choice of money refund please write your address or the number of your bank account and the name of your bank.

.....

.....

The sort of the bought product:

.....

The reason of return:

.....

.....

.....

WI hereby give consent for my personal data to be processed for the purposes of the program "guarantee of satisfaction", in accordance with the Personal Data Protection Act (uniform text: Journal of Laws of the Republic of Poland 2002 No 101, item 926 with further amendments).

** This consent can be signed by the person who is 18.*

Date:

Signature: